

REVISED TENDER PAPER
(Extension of Bid submission date)

Sl. No.	Particulars	Information
1	Start date for sale or availability of bid document in the official website	19.08.2019
2	Cost of bid document	Rs.10,000/-
3	Last date for submission of queries	27.08.2019
4	Date, Time and Venue for Pre-Bid meeting	06.09.2019, 11.30 A.M. Conference Hall, Office of the Labour Commissioner, Odisha, Shrama Bhawan, Kharvel Nagar, Near Gurudwara, Unit-III, Bhubaneswar-751001
5	Last date and time for receipt of bids	04.10.2019 upto 3 P.M.
6	Date, Time and venue of opening of Pre-qualification bids	04.10.2019 at 3.30 P.M. Conference Hall, Office of the Labour Commissioner, Odisha, Shrama Bhawan, Kharvel Nagar, Near Gurudwara, Unit-III, Bhubaneswar-751001
7	Date, Time and venue of opening of Technical bids	04.10.2019 at 4.30 P.M. Conference Hall, Office of the Labour Commissioner, Odisha, Shrama Bhawan, Kharvel Nagar, Near Gurudwara, Unit-III, Bhubaneswar-751001
8	EMD	Rs.25,00,000/-
9	Address for submission of bids	Labour Commissioner, Odisha (Labour Reforms Section) Shrama Bhawan, Kharvel Nagar, Near Gurudwara, Unit-III, Bhubaneswar-751001 E-mail : labcom.orissa@gmail.com

Note: In case closing date for sale of bid document or/ and date for Pre-Bid meeting or/ and last date for receipt of bids happens to be a holiday for the office of the Labour Commissioner, Odisha, Bhubaneswar for any reason, the activity will be held on the immediate next working day at the same time & place.


Labour Commissioner, Odisha
O/o-the Labour Commissioner, Odisha, Bhubaneswar

Pre Bid Query Response

Reference Number: Labour/2019-20/01

**Request for Proposal for Selection of System Integrator (SI) for E-Governance System Project of Labour Directorate & Directorate of
Factories and Boilers under Labour & ESI Department**

SI No	Categories	RFP Clause	Bidder's Queries	Clarification
1	O&M Phase	PROJECT TIMELINES Separate Go Live for different Phases	When O&M support of phase I, Phase II etc. will start? Will helpdesk resource billing to be done after Go Live of Phase I Services and deployment of resources by the bidder.	The O&M Phase will start after Go-Live of Phase I services. Helpdesk to be setup after Go-Live of Phase I. The Data Entry resources to be deployed in the following manner i.e. 50%of data entry resources after Go-Live of Phase I, remaining at the rate of 20%, 10%, 10% and 10% number of resources in the subsequent phases. Payment would be made as per payment terms and conditions.
2	Technical Evaluation/ Pre- Qualification Criteria	Average Annual Turnover (2015- 2016, 2016-2017 & 2017-2018)	Please allow the bidder to submit the turn over data for years FY 2016-17, 2017-18, 2018-19 (Preceding three consecutive years)	Last three financial years shall be considered as preceding three consecutive years (i.e. FY 2016-17, 2017-18, 2018-19).
3		Demonstration of online G2B or G2C delivery framework developed in Open Source Software	Dummy Payment Gateway may be difficult to showcase. We would request to consider demonstration of the concept through prototype. For eSign we would request you to provide a dummy/test environment	Demonstration of Payment Gateway and e-sign through dummy/ test environment to be arranged by the bidder.
4		7.8. Earnest Money Deposit (EMD) / Bid Security	Kindly provide the bank details of the recipient for furnishing the Bank Guarantee as required by issuing Banks. Bank Name Branch Name A/C IFSC code	Bank details for submission of EMD/ Bid Security: State Bank Of India Heads Of Departments, Bhubaneswar (10249) 10977507243 SBIN0010249
5	Helpdesk and Data Entry Operator	Helpdesk and Data Entry Operators: The number of Helpdesk and Data Entry Operator deployed shall be decided by the Department.	Please provide at least 30-45 days' notice for deployment or removal of resource from any location / office	SI shall be provided 30 days' notice for deployment and removal of resources.
6	Technical	RFP Vol I/ Sec 11.1 Portal Design Guidelines All the forms / screens should be in Odia, Hindi and English.	Does the entire application require multilingual support including entry and reporting?	The entire application would require multilingual support for entry and reporting.
7	Miscellaneous	-	Technical Architecture Diagram is not clear.	Bidder shall download the RFP from the following sites http://www.labdirodisha.gov.in http://labour.odisha.gov.in
8	Payment Terms & Penalties	-	Payment terms to be displayed concisely	Payment terms in RFP remain unchanged and are further clarified in the table given below: -

Payment Terms & Conditions

SI No	Particulars	Payment Amount	Release of Payment	Penalties (if any)
1	Development of Services	Quoted value of development cost of each service as mentioned in the in the Commercial Bid Format[RFP Vol. II, Format 2A -1 and 2A -2].	Fulfillment of Mandatory Conditions of Go-Live (RFP Vol. II, Sec 5.1).	1% of the quoted value of the development cost of each service for each week of delay from Go-live date.
2	Integration with External Systems	Quoted value of each Integration cost as mentioned in the Commercial Bid Format [RFP Vol. II, Format 2A – 3]	After successful completion of each individual integration with external system as specified in RFP	-
3	System Software Subscription Cost	Quoted value of each System Software Subscription Costas mentioned in the Commercial Bid Format[RFP Vol. II, Format 2A –4] <i>Note: Department shall avail the subscription of System Software on yearly basis for 3 years.</i>	1. First year subscription cost of System Software shall be paid after successful completion of Safe-to-Host audit of Phase I services. 2. The subscription cost shall be paid on yearly basis on submission of Invoice.	-
4	Data Digitization & Migration Cost	As per the per page digitization cost quoted in the Commercial Bid Format [RFP Vol. II, Format 2B]for Labour Directorate and Directorate of Factories and Boilers respectively.	On actual no. of pages digitized at the end of Go-Live of each phase.	-
5	Training	Quoted value in the Commercial Bid Format [RFP Vol. II, Format 2C]	1. After completion of all trainings in scope as specified in RFP 2. Submission of training deliverables	-
6	Operation and Maintenance	20% p.a. of the development cost of each service as mentioned in Commercial Bid Formats [RFP Vol. II, Format 2A -1 –For Services of Labour Directorate] [RFP Vol. II, Format 2A -2: Directorate of Factories and Boilers]	In Equated Quarterly Installments after the service Go-Live and associated penalties with it, if any.	SLA as mentioned RFP Vol. III.
7	Helpdesk and Data Entry Operators	On actual number of resource deployed for Helpdesk and Data Entry at Department offices based on the resource rate provided in the Commercial Bid Format [RFP Vol. II, Format 2D]	In Equated Quarterly Installments based on actual number of resource deployed and penalties associated with it.	SLA as mentioned RFP Vol III.
8	Change Request	Preapproved effort estimate of man-month efforts by the Directorate. The Man Month Rates for Technical Resources for Change Request [RFP Vol. II, Format 2E]	On successful implementation of each approved change request.	-
9	Desktop Computing for Helpdesk Cost	Quoted value in the Commercial Bid Format [RFP Vol. II, Format 2F]	Payment should be made after 1. Delivery of Desktop Computers at Directorate office. 2. Submission of Invoice and warranties. 3. Verification and Power on self-test.	-